

Community Protection Service

Annand House, Meadowfield, Durham

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Tel:03000 261016

Head of Service

Joanne Waller

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- Safer Places
- Strategic Regulation
- Business Compliance

Safer Places Manager

Owen Cleugh

owen.cleugh@durham.gov.uk

Safety of Women & Girls at Night Project (SWAN)

- City Centre safety
- SWAN Hub
- Safer Streets Programme

Neighbourhood Interventions Manager

Graydon Martin

graydon.martin@durham.gov.uk

Neighbourhood Interventions

- Anti-Social Behaviour and Community Safety Team
- Nuisance Action Team (inc Noise)
- Housing Action Team
- Public Health Nuisance and drainage
- Private Sector Housing Standards
- Houses in Multiple Occupation (Licensing)
- Defective premises / Protection of Buildings

Horden Together Partnership Manager

Derek Robson

derek.robson@durham.gov.uk

Horden Together

- Placed based locality services
- Making Every Adult Matter (MEAM)
- Clear, Hold, Build Initiative
- Community Safety

Safer Communities Manager

Caroline Gardner

caroline.gardner@durham.gov.uk

Safer Communities

- Community Safety
- Unauthorised Encampments
- Local Multi Agency Problem Solving (LMAPS)
- Community Action Team (CAT)

Strategic Regulation Manager
gary.carr@durham.gov.uk

**Intelligence and
Special Investigations Manager**
Craig Hudson
craig.hudson@durham.gov.uk

Regulatory Support Manager
Michelle Marley
michelle.marley2@durham.gov.uk

**CP Professional
Development Manager**
Debbie Butters
debbie.butters@durham.gov.uk

Intelligence and Special Investigations

- Intelligence / Information sharing
- Multi Agency Operations
- Control of illicit tobacco /alcohol
- Rogue Trading and Fraud
- Criminal Consumer Complaints
- E-crime in relation to rogue trading
- Doorstep Crime
- Organised and Serious Crime Disruption
- Counterfeit Goods and Intellectual Property Crime

Gypsy and Roma Traveller Services

- Welfare
- Community Cohesion
- Temporary Stopover Sites

Regulatory Support

- Strategic Regulation
- Systems Development
- Web based services
- Regulatory Compliance
- Safety Advisory Group support
- Regulatory and Technical Support
- Information and Data Management
- Performance management
- Service Complaints

CP Professional Development

- Workforce Development & Succession Planning
- CP Professional Training & Development
- CP Trainee and Apprenticeship support
- Recruitment & Selection
- Onboarding and induction

Business Compliance Manager

ian.harrison2@durham.gov.uk

Health Protection Manager

John Benson

john.benson@durham.gov.uk

Environment Protection Manager

Denyse Holman

denyse.holman@durham.gov.uk

Licensing Manager

Craig Rudman

craig.rudman@durham.gov.uk

Consumer Safety Manager

Tracey Johnson (May 2023)

tracey.johnson@durham.gov.uk

Health Protection

- Food Hygiene Regulation
- Food Standards Regulation
- Food/Environmental sampling
- Food Alerts/Hazards
- Food Hygiene Rating Scheme
- Imported Food Control and Port Health
- Feed Hygiene (non-farm)
- Infectious Disease Control
- Covid 19 Outbreak control
- Community Health Surveillance
- Health & Safety at Work Inspection
- Accident and Complaint Investigation

Environment Protection

- LAIPPC / LAPPC Environmental Permitting
- Pollution Control
- Air Quality Management
- Contaminated Land
- Development Assessment
- Planning / Licensing / SAG Consultations
- Monitoring of Private Water Supplies
- Petroleum Licensing

Licensing

- Alcohol and Entertainment Licensing
- Taxi and private hire licensing
- Gambling Licensing
- Licensing Enforcement
- Street Trading and Markets
- Other licences and Permits

Consumer Safety

- Fair Trading including Estate and Letting Agents
- Product Safety
- Weights and Measures
- Explosives
- Animal Disease Control
- Welfare of Animals (not companion unless licensed)
- Licensing of Activities Involving Animals
- Feed Hygiene at farm premises
- Animal By-products
- Age Restricted Sales
- Supporting Scams Victims

Better Business For All

- Business Support and Advice
- Primary Authority Partnerships